



Notice of Change

Personal Apple IDs using @trsu.org

Summary:

Two Rivers Supervisory Union is in the process of reclaiming personal Apple IDs using @trsu.org in order to make them available for school use. If you currently have a personal Apple ID that ends in @trsu.org you will be receiving an email from Apple in the next few days, asking you to change it to another, personal email address. An image of the email you will receive is shown below. **IT IS NOT SPAM.**

IF YOU HAVE NOT USED A @TRSU.ORG EMAIL ADDRESS TO CREATE A PERSONAL APPLEID, YOU DO NOT NEED TO READ FURTHER.

Details:

Currently, staff, students and/or parents may have a personal Apple ID that they created using the @trsu.org email address. An Apple ID is your identity with Apple and allows you to do things such as app downloads, online storage, photo sharing and online collaboration. An Apple ID uses an email address as a display name and as a way for Apple to contact you regarding your account. They are technically personal or consumer Apple ID's that just happen to use our school's email address. We have no control over these accounts and can't even help you get into them if you forget your password or get locked out.

Two Rivers Supervisory Union is working on improving the workflow of deploying and integrating school-owned Apple devices with Google and other systems which requires using Managed Apple IDs. Managed ID's are special ID's created by our school, for school purposes and come with several advantages:

- technology staff can unlock them if you get locked out
- come with extra iCloud storage space
- enable collaboration
- improve security
- passwords can be synchronized between Gmail (email), laptop or iPad, Apple ID, Adobe AND Clever
- provides a clear separation between a personal and a school Apple ID.

Apple now requires these managed Apple ID's to be your school-owned email address. For this reason, we will be 'taking back' the ability to use your school email address (last.firstname@trsu.org) as the display/contact email for a **personal / consumer** Apple ID so it can be used for your managed Apple ID.

If you have an Apple ID using your school email address, you will receive an email and/or an on-device notification from Apple instructing you to choose a new email address for your Apple ID. You cannot use an email address (Gmail, Yahoo, icloud) that is already tied to an existing Apple ID - either as an account or a recovery email in an Apple ID. This may mean you will need to create a new email account to assign to your Apple ID (Gmail, Yahoo, [Outlook.com](https://www.outlook.com), etc.).

Notifications from Apple will go out in the near future to begin the transition process. This is an example notification. **IT IS NOT SPAM.**

From: **Apple** appleid@apple.com
Subject: Update Apple ID
Date: October 30, 2019 at 3:01 PM
To: <username@example.com>



Update Apple ID

Dear < Customer Name >,

< Domain Organization Name Here > has claimed "@example.com" Starting < Last Date of Conflict >, you will no longer be able to use "username@example.com" as the email address for your Apple ID.

Choose a different email address to continue using this Apple ID. Your data and purchases will not be affected by this change. Update your Apple ID at appleid.apple.com or on any of your macOS or iOS devices where you are signed in to iCloud.

[Learn more](#)

Apple Support

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NOTE #1: YOU DO NOT HAVE TO DO ANYTHING RIGHT NOW.

NOTE #2: When you receive the email from Apple, you will be asked to change the email associated with your personal Apple ID to something OTHER THAN your school email account. All purchases, downloads, photos and iMessages associated with your personal /consumer Apple ID will remain. NOTHING will be deleted from your personal Apple ID. The switch to a personal email will help differentiate personal and school Apple IDs.